



Limited Warranty / Ceiling Planks

PLEASE READ BEFORE THE INSTALLATION

Environmental conditions, such as exposure to light and fluctuation in temperature and humidity, will greatly affect product performance from the initial installation throughout its life.

Stacked Wood guarantees the conformity of its products when they are installed with a Direct Mount track system that can sustain the products weight and are maintained in an environment where ambient humidity ranges from 35% to 55% before, during and after the installation.

Solid wood and wood veneer are susceptible to show movement when ambient humidity level is below 35% or above 55%.

Stacked Wood cannot be held responsible for site conditions nor for installation issues.

Stacked Wood guarantees the ceiling planks against manufacturing defects. If, upon opening a box, a plank is defective or fails to meet Stacked Wood quality standard, the consumer may return the plank to the original dealer for a replacement.

2 – Year Limited Structural Warranty

Stacked Wood guarantees the ceiling planks, in their original condition, shall be free from manufacturing defects for the period of 2 years from the date of the original purchase.

This product is flammable and its use near an important heating source is not recommended. Please check the latest construction regulations in your area. In addition, the wood will lose its humidity which can cause cupping and delamination.

Given the nature of wood, it is possible that Stacked Wood ceiling planks may vary in color variations from one panel to the next and from one production lot to the next. We recommend that you lay out the planks based on your personal color preferences. Such variations may not be claimed under warranty.

By accepting and installing Stacked Wood ceiling planks, you will be deemed to have accepted the warranty terms and conditions set forth.